

## Attachment 1

**From:** wholesale.metrics.change.control@verizon.com  
**Sent:** Tuesday, January 22, 2002 9:03 PM  
**To:** wholesale.metrics.change.control@verizon.com; deborah.a.webster-grochmal@verizon.com;  
 roger.wieland@verizon.com; robert.j.graves@verizon.com;  
 richard.t.mcdonald@verizon.com; katherine.a.ohara@verizon.com; Bloss, Joseph R (Joe) -  
 NCAM; Batista-Harding, Pauline - NCAM; Pappalardo, Frederick C - LGA;  
 terence.holm@atx.com; GWADELL@cablevision.com; lmaese@cablevision.com;  
 brett.cameron@Conectiv-Comm.com; jsullivan@covad.com; dmjanas@mintz.com;  
 ckiser@mintz.com; wadavis@mintz.com; dkriete@rhoads-sinon.com; rick.hicks@xo.com;  
 Cindy.Young@mail.sprint.com; chana.s.wilkerson@wcom.com; bryan.green@wcom.com;  
 lconry@rhythms.net; centrella@bpu.state.nj.us; corcoran@bpu.state.nj.us;  
 chappa@bpu.state.nj.us; artale@bpu.state.nj.us; marilyn.c.devito@verizon.com;  
 alethea.mcfarlane-nance@verizon.com; lorraine.c.deblis@verizon.com;  
 kathy.felock@verizon.com; andrea.j.wagner@verizon.com; lisa.m.lipuma@verizon.com;  
 patricia.a.anderson@verizon.com  
**Subject:** Verizon Wholesale Metrics Change Control Notification CC # CCNJ2001-00900-Pre

Metric Change Control Record

Title of Change:	Data Calculation	Document No.:
CCNJ2001-00900-Pre		

Correction to prevent	
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Wholesale EDI/CORBA PGP	
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parser code scripts	
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from timing out before a	
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response is received	
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from the EDI/CORBA	
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parser.	
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First Data Month	January 2002	Scheduled Filing
February 25, 2002		

In Production:	Date:
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Data Month(s)	April 2001 - May 2001 -	Products Affected:	EDI,
CORBA			

Affected:	June 2001 - July 2001 -	
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August 2001 - September	
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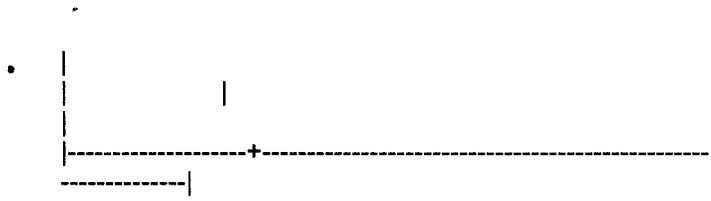
2001 - October 2001 -	
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November 2001 - December			
2001			
-----+-----+-----+-----			
Change Type:	Data Calculation	State:	New
Jersey	Correction		
-----+-----+-----+-----			
Domains Involved:	Pre-Ordering	Report Type:	Carrier
to Carrier			
-----+-----+-----+-----			
Metrics Affected:	PO-1	Mode of Entry:	OSS
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 Business Reason:  
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 With the implementation of CCxx2001-00524-Pre in April 2001, it was discovered that  
 the Wholesale EnView EDI and CORBA PGP scripts occasionally timeout before a  
 response is received due to incorrect code on the EDI/CORBA parser server. This  
 causes the transactions to error and not be captured in the timeout metric  
 calculation or any other PO metric calculation. These transactions are valid and  
 should be included.

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 Additional Information:  
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 A TGS Initiative will be required to implement this change.

-----+-----  
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 \*Status: Rescheduled  
 -----+-----  
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**From:** wholesale.metrics.change.control@verizon.com  
**Sent:** Friday, March 15, 2002 9:01 PM  
**To:** wholesale.metrics.change.control@verizon.com; deborah.a.webster-grochmal@verizon.com;  
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 patricia.a.anderson@verizon.com  
**Subject:** Verizon Wholesale Metrics Change Control Notification CC # CCNJ2001-02320-Ord

Metric Change Control Record

Title of Change:	Data calculation	Document No.:
CCNJ2001-02320-Ord		
correction to correct		
classifications of PONS		
based on additional		
Network Channel, Network		
Channel Interface and		
Secondary Network		
Channel Interface codes		
in TOS table for C2C		
First Data Month	February 2002	Scheduled Filing
25, 2002		March
in Production:	Date:	
Data Month(s)	February 2001 - March	Products Affected:
Complex, POTS - Total,		
Affected:	2001 - April 2001 - May	
Specials		
	2001 - June 2001 - July	

|2001 - August 2001 - |

|September 2001 - October|

|2001 - November 2001 - |

|December 2001 - January |

|2002 |

|Change Type: |Data Calculation |State: |New  
Jersey |

|Correction |

|Domains Involved: |Ordering |Report Type: |Carrier  
to Carrier |

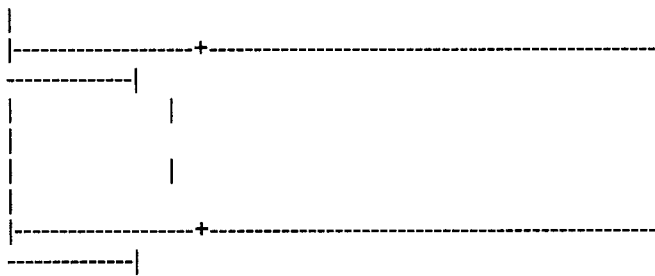
|Metrics Affected: |OR-1 and OR-2 |Mode of Entry: |UNE

| Business Reason:

| A July, 2001 investigation revealed that a small number of UNE Loop  
orders were not  
| being classified properly in the Complex, Specials and POTS categories  
due to |  
| inadequate combinations of Network Channel, Network Channel Interface  
and Secondary|  
| Network Channel Interface codes. Some orders that should have been  
classified as |  
| Complex were erroneously classified as either Specials or POTS.

| Additional Information:

|\*Status: |Completed



**From:** wholesale.metrics.change.control@verizon.com  
**Sent:** Friday, January 25, 2002 9:02 PM  
**To:** wholesale.metrics.change.control@verizon.com; deborah.a.webster-grochmal@verizon.com;  
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 kathy.felock@verizon.com; andrea.j.wagner@verizon.com; lisa.m.lipuma@verizon.com;  
 patricia.a.anderson@verizon.com  
**Subject:** Verizon Wholesale Metrics Change Control Notification CC # CCNJ2001-02791-Pro

Metric Change Control Record

Title of Change: |Data Calculation |Document No.:

CCNJ2001-02791-Pro |

|Correction to remove |

|OC3, OC12, OC48 and |

|OC192 services from DS3 |

|metrics |

|First Data Month |December 2001 |Scheduled Filing |January  
25, 2002 |

|in Production: | |Date: |

|Data Month(s) |September 2001 , October|Products Affected:

|Specials |

|Affected: |2001 , November 2001 |

|Change Type: |Data Calculation |State: |New

Jersey |

|Correction |

|Domains Involved: |Provisioning |Report Type: |Carrier



to Carrier

Metrics Affected: PR-1-01, 1-02, 1-08, Mode of Entry: Resale

PR-2-01, 2-02, 2-08,

PR-4-01

Business Reason:

CCMSTR2001-01755, completed in the September 2001 data month, incorrectly required the classification of designated OC products as DS3. Further investigation revealed that these products should not be categorized as DS3.

Additional Information:

\*Status: Completed

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**Sent:** Tuesday, January 22, 2002 9:05 PM  
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**Subject:** Verizon Wholesale Metrics Change Control Notification CC # CCNJ2001-02839-Pro

# Metric Change Control Record

Title of Change:	Data Calculation	Document No.:
CCNJ2001-02839-Pro		
Correction to correct		
the calculation of		
company versus customer		
delay for Specials, EEL,		
I/O and Trunks on		
metrics PR-4-02, PR-5-02		
and PR-5-03		

First Data Month	January 2002	Scheduled Filing
February 25, 2002		
in Production:		Date:

Data Month(s)	February 2001 - March	Products Affected:
I/O, Specials,		
Affected:	2001 - April 2001 - May	Trunks
	2001 - June 2001 - July	
	2001 - August 2001 -	

|September 2001 - October|

|2001 - November 2001 - |

|December 2001 |

|Change Type: |Data Calculation |State: |New

Jersey |

|Correction |

|Domains Involved: |Provisioning |Report Type: |Carrier  
to Carrier |

|Metrics Affected: |PR-4-02, PR-5-02, 5-03 |Mode of Entry: |UNE

| Business Reason:

| In February 2001, metric reporting for PR-4-02 and PR-5-03 migrated  
from SORD to |  
| ED. A review of PA PR-4-02, PR-5-02 and PR-5-03 Specials, EEL, IOF  
and Trunk data |  
| in August 2001 revealed that the average delay reported by the  
Evidentiary Database|  
| (ED) for PR-4-02 and the greater than 15 day and greater than 60 delay  
reported in |  
| PR-5-02 and 5-03 respectively are not calculated correctly. Only  
Verizon caused |  
| delays should be reported in these metric. If there is a customer  
delay embedded |  
| in the total delay, those days should be removed.

| Additional Information:

|\*Status: |Retracted

Reason for identified was not | This CCR is being retracted because the issue  
Retraction: | an ED coding issue but was a process issue which  
has been | addressed by an internal Method and Procedure.

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 kathy.felock@verizon.com; andrea.j.wagner@verizon.com; lisa.m.lipuma@verizon.com;  
 patricia.a.anderson@verizon.com  
**Subject:** Verizon Wholesale Metrics Change Control Notification CC # CCNJ2001-03230-Ord

Metric Change Control Record

Title of Change:	Data Calculation	Document No.:
CCNJ2001-03230-Ord		
Correction NJ C2C OR-1		
and OR-2 metrics to		
properly categorize		
Resale DSL orders		

First Data Month	January 2002	Scheduled Filing
February 25, 2002		
In Production:		Date:

Data Month(s)	June 2000 , July 2000 ,	Products Affected:	xDSL
Affected:	August 2000 , September		
	2000 , October 2000 ,		
	November 2000 , December		
	2000 , January 2001 ,		
	February 2001 , March		
	2001 , April 2001 , May		

| 2001 , June 2001 , July |

| 2001 , August 2001 , |

| September 2001 , October |

| 2001 , November 2001 , |

| December 2001 |

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| Change Type: | Data Calculation | State: | New  
Jersey |

| Correction |

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| Domains Involved: | Ordering | Report Type: | Carrier  
to Carrier |

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| Metrics Affected: | OR-1-03, OR-1-04, | Mode of Entry: | Resale

| OR-1-05, OR-1-06, |

| OR-1-07, OR-1-08, |

| OR-1-09, OR-1-10, |

| OR-2-03, OR-2-04, |

| OR-2-05, OR-2-06, |

| OR-2-07, OR-2-08, |

| OR-2-09, OR-2-10 |

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| Business Reason:

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| A recent review determined that Resale Infospeed orders are currently  
being |  
| categorized as Specials non DS0, DS1, and DS3 orders. They should be  
categorized as |  
| POTS/Pre-qualified.

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| Additional Information:

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| The LSR requirements for ordering this service are unique from other  
DSL |  
| services.  
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|\*Status: |Completed  
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**From:** wholesale.metrics.change.control@verizon.com  
**Sent:** Friday, January 18, 2002 9:07 PM  
**To:** wholesale.metrics.change.control@verizon.com; deborah.a.webster-grochmal@verizon.com;  
 roger.wieland@verizon.com; robert.j.graves@verizon.com;  
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 patricia.a.anderson@verizon.com  
**Subject:** Verizon Wholesale Metrics Change Control Notification CC # CCNJ2001-03248-Pre

Metric Change Control Record

Title of Change:	Data Calculation	Document No.:
CCNJ2001-03248-Pre		
Correction to Implement		
EDI EnView Process		
Corrections for C2C PO-2		
East		

First Data Month	December 2001	Scheduled Filing	January
25, 2002			
In Production:		Date:	

Data Month(s)	November 2001	Products Affected:	All
Affected:			

Change Type:	Data Calculation	State:	New
Jersey			
Correction			

Domains Involved:	Pre-Ordering	Report Type:	Carrier
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to Carrier			
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Metrics Affected:	PO-2-02	Mode of Entry:	Resale
and UNE			
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 Business Reason:  
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With the implementation of PreOrder LSOG5 on 10/31/01, EnView began sending EDI  
 LSOG5 compliant transactions to the back end systems for measuring PO-2. Following  
 the transition of EnView to LSOG5, errors were identified in the EDI EnView process  
 which caused certain transactions to fail and for failed transactions to be  
 incorrectly marked as successful.

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 Additional Information:  
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*Status:	Completed
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 patricia.a.anderson@verizon.com  
**Subject:** Verizon Wholesale Metrics Change Control Notification CC # CCNJ2001-03258-Pre

Metric Change Control Record

Title of Change:		Data Calculation	Document No.:
CCNJ2001-03258-Pre			
Correction to include			
EDI Server in PO-1 for			
C2C East States			
First Data Month	December 2001	Scheduled Filing	January 25, 2002
In Production:		Date:	
Data Month(s)	June 2001 , July 2001 , Products Affected: EDI		
Affected:	August 2001 , September		
	2001 , October 2001 ,		
	November 2001		
Change Type:	Data Calculation	State:	New Jersey
	Correction		

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|Domains Involved: |Pre-Ordering           |Report Type:   |Carrier  
to Carrier   |  
|                   |                   |  
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|Metrics Affected: |PO-1-07                   |Mode of Entry:   |Resale  
and UNE       |  
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Business Reason:
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| The calculation of PO-1-07 CLEC performance is based on simulated  
EnView       |  
| transactions. The performance results for PO-1-07 only include EnView  
transactions|  
| for one of the two EDI server pairs that handles CLEC EDI  
transactions. A new EDI |  
| server pair was implemented in May 2001. EnView transactions  
associated with this |  
| new server pair should be included in the calculation of PO-1-07.  
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| Additional Information:  
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| BA/GTE merger metrics are covered under change control 3264.  
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\*Status:
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 patricia.a.anderson@verizon.com  
**Subject:** Verizon Wholesale Metrics Change Control Notification CC # CCNJ2001-03260-Pro

Metric Change Control Record

Title of Change:	Data Calculation	Document No.:
CCNJ2001-03260-Pro		
Correction for NJ		
PR-6-01 and 6-03 to		
include all area codes		
in metric calculation		

First Data Month	November 2001	Scheduled Filing
December 26, 2001		
in Production:	Date:	

Data Month(s)	June 2000 , July 2000 ,	Products Affected:	2 Wire
Digital			
Affected:	August 2000 , September		
	2000 , October 2000 ,		
	November 2000 , December		
	2000 , January 2001 ,		
	February 2001 , March		
	2001 , April 2001 , May		

| 2001 , June 2001 , July |

| 2001 , August 2001 , |

| September 2001 , October |

| 2001 |

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-----+-----+-----+-----
Change Type:
Jersey |

| Correction |

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Domains Involved:
to Carrier |

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Metrics Affected:

| (Numerator only) |

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Business Reason:
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| Internal review in October 2001 revealed that the data used in the  
calculation of |  
| the Numerator of PR-6-01 and PR-6-03 for I-codes does not currently  
capture all |  
| area codes. Area code 201 is included in the data, but area codes  
732, 973, 609, |  
| 856, 908 are not.  
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| Additional Information:  
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| NJ is the only Loop Maintenance Operations Support (LMOS) that has not  
| implemented each area code as it was introduced. Specials and UNE are  
not |  
| affected because the calculation is based on WFA.  
|  
-----

|Completed

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**Sent:** Thursday, January 17, 2002 9:03 PM  
**To:** wholesale.metrics.change.control@verizon.com; deborah.a.webster-grochmal@verizon.com;  
 roger.wieland@verizon.com; robert.j.graves@verizon.com;  
 richard.t.mcdonald@verizon.com; katherine.a.ohara@verizon.com; Bloss, Joseph R (Joe) -  
 NCAM; Batista-Harding, Pauline - NCAM; Pappalardo, Frederick C - LGA;  
 terence.holm@atx.com; GWARDLL@cablevision.com; lmaese@cablevision.com;  
 brett.cameron@Conectiv-Comm.com; jsulliva@covad.com; dmjanas@mintz.com;  
 ckiser@mintz.com; wadavis@mintz.com; dkriete@rhoads-sinon.com; rick.hicks@xo.com;  
 Cindy.Young@mail.sprint.com; chana.s.wilkerson@wcom.com; bryan.green@wcom.com;  
 lconry@rhythms.net; centrella@bpu.state.nj.us; corcoran@bpu.state.nj.us;  
 chappa@bpu.state.nj.us; artale@bpu.state.nj.us; marilyn.c.devito@verizon.com;  
 alethea.mcfarlane-nance@verizon.com; lorraine.c.deblis@verizon.com;  
 kathy.felock@verizon.com; andrea.j.wagner@verizon.com; lisa.m.lipuma@verizon.com;  
 patricia.a.anderson@verizon.com  
**Subject:** Verizon Wholesale Metrics Change Control Notification CC # CCNJ2001-03306-Pro

Metric Change Control Record

Title of Change:	Data Calculation	Document No.:
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CCNJ2001-03306-Pro		
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Correction to correctly		
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categorize feature		
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orders for 2-Wire		
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Digital and 2-Wire xDSL		
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Services		
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First Data Month	November 2001	Scheduled Filing
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December 25, 2001		
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in Production:		Date:
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Data Month(s)	None	Products Affected:
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Digital, POTS -		
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Affected:		Total,
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xDSL		
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Change Type:	Data Calculation	State:	New
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Jersey			
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Correction		
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Domains Involved:	Provisioning	Report Type:	Carrier
to Carrier			

Metrics Affected:	PR-1-01, PR-1-02,	Mode of Entry:	Resale
	PR-2-01, PR-2-02,		
	PR-3-10, PR-4-02,		
	PR-4-03, PR-4-04,		
	PR-4-05, PR-4-08,		
	PR-4-10, PR-4-11,		
	PR-5-01, PR-5-02,		
	PR-5-03, PR-8-01,		
	PR-8-02		

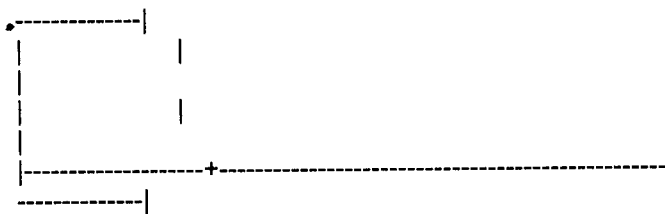
Business Reason:

During a review of the November 2001 provisioning data, it was discovered that 2-Wire Digital and 2-Wire xDSL Services included feature change orders. Feature change orders are only associated with a POTS line. Therefore, feature changes on lines that have 2-Wire Digital and 2-Wire xDSL should only be counted in the POTS product category.

Additional Information:

\*Status: Completed





**From:** wholesale.metrics.change.control@verizon.com  
**Sent:** Friday, February 22, 2002 9:02 PM  
**To:** wholesale.metrics.change.control@verizon.com; deborah.a.webster-grochmal@verizon.com;  
 roger.wieland@verizon.com; robert.j.graves@verizon.com;  
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 kathy.felock@verizon.com; andrea.j.wagner@verizon.com; lisa.m.lipuma@verizon.com;  
 patricia.a.anderson@verizon.com  
**Subject:** Verizon Wholesale Metrics Change Control Notification CC # CCNJ2002-03244-Bil

Metric Change Control Record

Title of Change:	Data Calculation	Document No.:
CCNJ2002-03244-Bil		
Correction to C2C BI-5		
Program Logic file		
counts.		

First Data Month	January 2002	Scheduled Filing
February 25, 2002		
In Production:	Date:	

Data Month(s)	July 2001	Products Affected:	All
Affected:			

Change Type:	Data Calculation	State:	New
Jersey			
Correction			

Domains Involved:	Billing	Report Type:	Carrier
to Carrier			

Metrics Affected: BI-5                      Mode of Entry:    Resale  
and UNE

Business Reason:

As a result of a recent review of Billing Metrics Repository (BMR)  
program logic, it was determined that for the month of July 2001 in NJ and PA, the  
file counts for the numerator and denominator for BI-5 were accurate at the CLEC level  
but inaccurate at the aggregate level.

Additional Information:

\*Status:            Completed

**From:** wholesale.metrics.change.control@verizon.com  
**Sent:** Monday, February 04, 2002 9:02 PM  
**To:** wholesale.metrics.change.control@verizon.com; deborah.a.webster-grochmal@verizon.com;  
 roger.wieland@verizon.com; robert.j.graves@verizon.com;  
 richard.t.mcdonald@verizon.com; katherine.a.ohara@verizon.com; Bloss, Joseph R (Joe) -  
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 kathy.felock@verizon.com; andrea.j.wagner@verizon.com; lisa.m.lipuma@verizon.com;  
 patricia.a.anderson@verizon.com  
**Subject:** Verizon Wholesale Metrics Change Control Notification CC # CCNJ2002-03416-Ord

Metric Change Control Record

Title of Change:	Data Calculation	Document No.:
CCNJ2002-03416-Ord		
Correction for the		
elimination of duplicate		
ASRs from Specials and		
Trunks in NJ, PA, and		
VA.		
First Data Month	October 2001	Scheduled Filing
		None
In Production:	Date:	
Data Month(s)	July 2000 , August 2000	Products Affected:
Specials and Trunks		
Affected:	, September 2000 ,	
	October 2000 , November	
	2000 , December 2000 ,	
	January 2001 , February	
	2001 , March 2001 ,	

| April 2001 , May 2001 , |  
| June 2001 , July 2001 , |  
| August 2001 , September |  
| 2001 |

-----+-----+-----+-----
Change Type:
Jersey
Correction

-----+-----+-----+-----
Domains Involved:
to Carrier

-----+-----+-----+-----
Metrics Affected:
2-03 - OR 2-12, OR 3-01,
OR 5-01

-----+-----+-----+-----
Business Reason:

-----+-----+-----+-----
The Evidentiary Database receives ASR data from Exact through BAIRS
for all
MidAtlantic states. A small percentage of ASRs entered into EXACT
were found to be
duplicates (duplicated CCNA and PON) due to the fact that different
transactions
associated with the same ASR may be processed by different service
reps at
different centers.

-----+-----+-----+-----
Additional Information:

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Change Control 2000-00106 was issued December, 2000, and requested a
system
change to the EXACT system to prohibit the receipt of duplicate ASRs.
However,
due to the complexity of the requested change and the length of time
to
implement, a different solution was pursued. The new solution is

- covered by |  
this change control.

Retroactive Data is not available

*Status:	Completed

**From:** wholesale.metrics.change.control@verizon.com  
**Sent:** Friday, January 25, 2002 9:02 PM  
**To:** wholesale.metrics.change.control@verizon.com; deborah.a.webster-grochmal@verizon.com;  
 roger.wieland@verizon.com; robert.j.graves@verizon.com;  
 richard.t.mcdonald@verizon.com; katherine.a.ohara@verizon.com; Bloss,Joseph R (Joe) -  
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 kathy.felock@verizon.com; andrea.j.wagner@verizon.com; lisa.m.lipuma@verizon.com;  
 patricia.a.anderson@verizon.com  
**Subject:** Verizon Wholesale Metrics Change Control Notification CC # CCNJ2002-03601-Mai

Metric Change Control Record

Title of Change:	Data Calculation	Document No.:
CCNJ2002-03601-Mai		
	Correction to New Jersey	
	C2C Maintenance Special	
	Services metrics	

First Data Month	December 2001	Scheduled Filing	January
25, 2002			
in Production:		Date:	

Data Month(s)	June 2000 , July 2000 ,	Products Affected:
Specials		
Affected:	August 2000 , September	
	2000 , October 2000 ,	
	November 2000 , December	
	2000 , January 2001 ,	
	February 2001 , March	
	2001 , April 2001 , May	
	2001 , June 2001 , July	

| 2001 , August 2001 , |

| September 2001 , October |

| 2001 , November 2001 |

|-----|  
|Change Type: |Data Calculation |State: |New  
Jersey |  
|Correction |

|-----|  
|Domains Involved: |Maintenance |Report Type: |Carrier  
to Carrier |

|-----|  
|Metrics Affected: |MR-2-01, 2-05, MR-4-01, |Mode of Entry: |Resale  
and UNE |  
|4-02, 4-04, 4-06, 4-07, |  
|4-08, MR-5-01 |

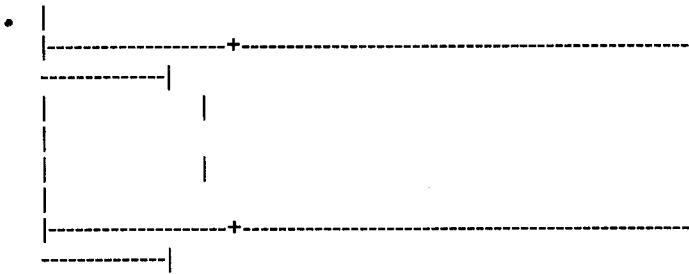
|-----|  
Business Reason:

|-----|  
| During a review of Maintenance metrics in January 2002, it was  
determined that some|  
| UNE and Resale Specials troubles were incorrectly included in Retail  
Specials |  
| troubles and some UNE Specials troubles were incorrectly included in  
Resale |  
| Specials troubles due to blank MCN (Major Customer Name) codes or  
inaccurate MCN |  
and Class of Service USOC combinations.

|-----|  
Additional Information:
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|-----|  
|\*Status: |Completed





**From:** wholesale.metrics.change.control@verizon.com  
**Sent:** Friday, January 25, 2002 9:02 PM  
**To:** wholesale.metrics.change.control@verizon.com; deborah.a.webster-grochmal@verizon.com;  
 roger.wieland@verizon.com; robert.j.graves@verizon.com;  
 richard.t.mcdonald@verizon.com; katherine.a.ohara@verizon.com; Bloss, Joseph R (Joe) -  
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 alethea.mcfarlane-nance@verizon.com; lorraine.c.deblis@verizon.com;  
 kathy.felock@verizon.com; andrea.j.wagner@verizon.com; lisa.m.lipuma@verizon.com;  
 patricia.a.anderson@verizon.com  
**Subject:** Verizon Wholesale Metrics Change Control Notification CC # CCNJ2002-03613-Mai

Metric Change Control Record

Title of Change:   Data Calculation		Document No.:	
CCNJ2002-03613-Mai			
Correction to line			
counts for C2C			
Maintenance Specials			
metrics MR-2-01 and			
MR-2-05			
First Data Month	December 2001	Scheduled Filing	January 25, 2002
in Production:		Date:	
Data Month(s)	June 2000 , July 2000 ,		
Specials			
Affected:	August 2000 , September		
	2000 , October 2000 ,		
	November 2000 , December		
	2000 , January 2001 ,		
	February 2001 , March		

| 2001 , April 2001 , May |

| 2001 , June 2001 , July |

| 2001 , August 2001 , |

| September 2001 , October |

| 2001 , November 2001 |

-----+-----+-----+-----
Change Type:
Jersey
Correction

-----+-----+-----+-----
Domains Involved:
to Carrier |

-----+-----+-----+-----
Metrics Affected:

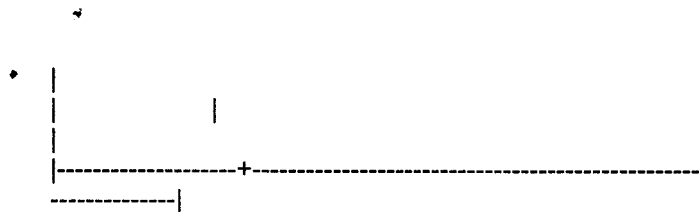
-----+-----+-----+-----
Business Reason:

-----+-----+-----+-----
During a review of Maintenance Specials metrics in January 2002, it
was determined
that Direct Inward (DI) PBX trunks were erroneously included in the
Lines Counts. |

-----+-----+-----+-----
Additional Information:

-----+-----+-----+-----
Pennsylvania has been impacted since February 2000. New Jersey has
been
impacted since June 2000. Virginia has been impacted since August
2000. |

-----+-----+-----+-----
\*Status:



**From:** wholesale.metrics.change.control@verizon.com  
**Sent:** Friday, January 25, 2002 9:02 PM  
**To:** wholesale.metrics.change.control@verizon.com; deborah.a.webster-grochmal@verizon.com;  
 roger.wieland@verizon.com; robert.j.graves@verizon.com;  
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 kathy.felock@verizon.com; andrea.j.wagner@verizon.com; lisa.m.lipuma@verizon.com;  
 patricia.a.anderson@verizon.com  
**Subject:** Verizon Wholesale Metrics Change Control Notification CC # CCNJ2002-03614-Pro

Metric Change Control Record

Title of Change:	Data Calculation	Document No.:
CCNJ2002-03614-Pro		
Correction to New Jersey		
C2C Provisioning		
Specials metric PR-6		

First Data Month	December 2001	Scheduled Filing	January
25, 2002			
In Production:		Date:	

Data Month(s)	Not Applicable	Products Affected:
Specials		
Affected:		

Change Type:	Data Calculation	State:	New
Jersey			
Correction			

Domains Involved:	Provisioning	Report Type:	Carrier
to Carrier			

Metrics Affected: PR-6-01, PR-6-03 and UNE Mode of Entry: Resale

Business Reason:

During a review of Provisioning metrics in January 2002, it was determined that for the numerator of PR-6-01 and PR-6-03, some UNE and Resale Specials troubles were incorrectly included in Retail Specials troubles and some UNE Specials troubles were incorrectly included in Resale Specials troubles due to blank MCN (Major Customer Name) codes or inaccurate MCN and Class of Service USOC combinations. The denominator is not impacted by this issue.

Additional Information:

\*Status: Completed

**From:** wholesale.metrics.change.control@verizon.com  
**Sent:** Friday, January 25, 2002 9:02 PM  
**To:** wholesale.metrics.change.control@verizon.com; deborah.a.webster-grochmal@verizon.com;  
 roger.wieland@verizon.com; robert.j.graves@verizon.com;  
 richard.t.mcdonald@verizon.com; katherine.a.ohara@verizon.com; Bloss, Joseph R (Joe) -  
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 brett.cameron@Conectiv-Comm.com; jsulliva@covad.com; dmjanas@mintz.com;  
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 kathy.felock@verizon.com; andrea.j.wagner@verizon.com; lisa.m.lipuma@verizon.com;  
 patricia.a.anderson@verizon.com  
**Subject:** Verizon Wholesale Metrics Change Control Notification CC # CCNJ2002-03655-Mai

Metric Change Control Record

Title of Change:	Data Calculation	Document No.:
CCNJ2002-03655-Mai		
Correction to C2C		
Maintenance Specials		
Line Counts for metrics		
MR-2-01 and MR-2-05		

First Data Month	December 2001	Scheduled Filing	January
25, 2002			
In Production:		Date:	

Data Month(s)	June 2000 , July 2000 ,	Products Affected:
Specials		
Affected:	August 2000 , September	
	2000 , October 2000 ,	
	November 2000 , December	
	2000 , January 2001 ,	
	February 2001 , March	
	2001 , April 2001 , May	

| 2001 , June 2001 , July |  
| 2001 , August 2001 , |  
| September 2001 , October |  
| 2001 , November 2001 |

-----+-----+-----+-----
Change Type:
Jersey
Correction

-----+-----+-----+-----
Domains Involved:
to Carrier |

-----+-----+-----+-----
Metrics Affected:

-----+-----+-----+-----
Business Reason:

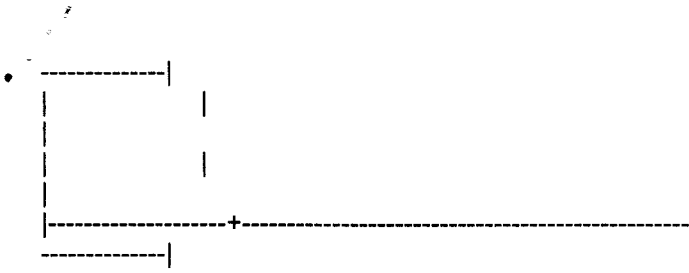
-----+-----+-----+-----
During a review of Maintenance metrics in January 2002, it was
determined that the
process for categorizing Resale Specials Line Counts should be
modified to include
the interrogation of the MCN, MCTR, MCO, OCO fields to capture all
Resale lines.
This change is limited to the denominator only for metrics MR-2-01 and
MR-2-05. |

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Additional Information:

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Pennsylvania has been impacted since February 2000. New Jersey has
been
impacted since June 2000. Virginia has been impacted since August
2000. |

-----+-----+-----+-----
\*Status:





**From:** wholesale.metrics.change.control@verizon.com  
**Sent:** Friday, March 15, 2002 9:01 PM  
**To:** wholesale.metrics.change.control@verizon.com; deborah.a.webster-grochmal@verizon.com;  
 roger.wieland@verizon.com; robert.j.graves@verizon.com;  
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 kathy.felock@verizon.com; andrea.j.wagner@verizon.com; lisa.m.lipuma@verizon.com;  
 patricia.a.anderson@verizon.com  
**Subject:** Verizon Wholesale Metrics Change Control Notification CC # CCNJ2002-03758-Pre

Metric Change Control Record

Title of Change:  Data Calculation		Document No.:	
CCNJ2002-03758-Pre			
Correction to measure			
each EDI server pair			
discretely for PO-2 for			
C2C			
First Data Month	February 2002	Scheduled Filing	March 25, 2002
In Production:		Date:	
Data Month(s)	December 2001 , January		
Products Affected:	All		
Affected:	2002		
Change Type:	Data Calculation	State:	New
Jersey	Correction		
Domains Involved:	Pre-Ordering	Report Type:	Carrier

to Carrier |  
|  
-----+-----+-----+-----
Metrics Affected:
-----+-----+-----+-----
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Business Reason:
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| Since the implementation of EnView transactions to the second EDI  
server pair for |  
| December 2001 data month, the calculation of the numerator for  
availability status |  
| for the EDI interface has not been properly calculated. The  
denominator is |  
| calculated properly. The EDI interface Numerator was determined to be  
available if |  
| EnView transactions were successful on either EDI server pair. EDI  
interface |  
| availability should be now be calculated for each EDI server pair  
discretely.
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| Additional Information:  
|  
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-----+-----
\*Status:
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**From:** wholesale.metrics.change.control@verizon.com  
**Sent:** Friday, February 22, 2002 9:02 PM  
**To:** wholesale.metrics.change.control@verizon.com; deborah.a.webster-grochmal@verizon.com;  
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 ckiser@mintz.com; wadavis@mintz.com; dkriete@rhoads-sinon.com; rick.hicks@xo.com;  
 Cindy.Young@mail.sprint.com; chana.s.wilkerson@wcom.com; bryan.green@wcom.com;  
 lconry@rhythms.net; centrella@bpu.state.nj.us; corcoran@bpu.state.nj.us;  
 chappa@bpu.state.nj.us; artale@bpu.state.nj.us; marilyn.c.devito@verizon.com;  
 alethea.mcfarlane-nance@verizon.com; lorraine.c.deblis@verizon.com;  
 kathy.felock@verizon.com; andrea.j.wagner@verizon.com; lisa.m.lipuma@verizon.com;  
 patricia.a.anderson@verizon.com  
**Subject:** Verizon Wholesale Metrics Change Control Notification CC # CCNJ2002-03787-Mai

Metric Change Control Record

Title of Change:	Data Calculation	Document No.:
CCNJ2002-03787-Mai		
	Correction to EB MR-1-06	
	to include transactions	
	being excluded in error	

First Data Month	January 2002	Scheduled Filing
February 25, 2002		
In Production:		Date:

Data Month(s)	May 2000 , June 2000 ,	Products Affected:	POTS -
Total			
Affected:	July 2000 , August 2000		
	, September 2000 ,		
	October 2000 , November		
	2000 , December 2000 ,		
	January 2001 , February		
	2001 , March 2001 ,		
	April 2001 , May 2001 ,		

| June 2001 , July 2001 , |  
| August 2001 , September |  
| 2001 , October 2001 , |  
| November 2001 , December |  
| 2001 |

-----|  
| Change Type: | Data Calculation | State: | New  
Jersey |  
| Correction |

-----|  
| Domains Involved: | Maintenance | Report Type: | Carrier  
to Carrier |  
|

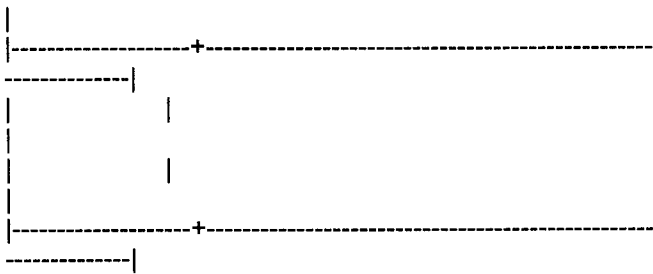
-----|  
| Metrics Affected: | MR-1-06 | Mode of Entry: | OSS  
|

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| Business Reason:  
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| As a result of a recent examination of metric MR-1-06 Electronic  
Bonding, it was |  
| observed that certain Mechanized Loop Testing (MLT) transactions were  
being |  
| excluded in error from the wholesale performance data. These are  
unsuccessful MLT |  
| test attempts that have non-zero error codes. Such MLT test  
transactions on the |  
| retail side are entirely included, as is appropriate.  
|

-----|  
| Additional Information:  
|

-----|  
| \*Status: | Completed



**From:** wholesale.metrics.change.control@verizon.com  
**Sent:** Tuesday, March 19, 2002 9:01 PM  
**To:** wholesale.metrics.change.control@verizon.com; deborah.a.webster-grochmal@verizon.com;  
 roger.wieland@verizon.com; robert.j.graves@verizon.com;  
 richard.t.mcdonald@verizon.com; katherine.a.ohara@verizon.com; Bloss,Joseph R (Joe) -  
 NCAM; Batista-Harding,Pauline - NCAM; Pappalardo,Frederick C - LGA;  
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 kathy.felock@verizon.com; andrea.j.wagner@verizon.com; lisa.m.lipuma@verizon.com;  
 patricia.a.anderson@verizon.com  
**Subject:** Verizon Wholesale Metrics Change Control Notification CC # CCNJ2002-03843-Pro

Metric Change Control Record

Title of Change:	Data Calculation	Document No.:
CCNJ2002-03843-Pro		

Correction to correct	
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Mid-Atlantic C2C	
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PR-6-01, 6-03	
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Provisioning Specials	
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First Data Month	April 2002	Scheduled Filing	May 25, 2002
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In Production:		Date:	
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Data Month(s)	Not Applicable	Products Affected:
Specials		
Affected:		

Change Type:	Data Calculation	State:	New Jersey
	Correction		

Domains Involved:	Provisioning	Report Type:	Carrier
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to Carrier

Metrics Affected: |PR-6-01, 6-03 |Mode of Entry: |Resale

Business Reason:

During a review of metrics in January 2002, it was determined that SORD is not counting all installation activity on Resale and Retail DS1 pipe orders counted in the Specials category. This issue affects only the denominator. SORD relies on the presence of an assignment section to record inward line activity. DS1 pipe orders do not carry an assignment section. This causes Resale and Retail DS1 volumes to be understated.

Additional Information:

\*Status: |Scheduled



**From:** wholesale.metrics.change.control@verizon.com  
**Sent:** Friday, March 22, 2002 9:01 PM  
**To:** wholesale.metrics.change.control@verizon.com; deborah.a.webster-grochmal@verizon.com;  
 roger.wieland@verizon.com; robert.j.graves@verizon.com;  
 richard.t.mcdonald@verizon.com; katherine.a.ohara@verizon.com; Bloss,Joseph R (Joe) -  
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 kathy.felock@verizon.com; andrea.j.wagner@verizon.com; lisa.m.lipuma@verizon.com;  
 patricia.a.anderson@verizon.com  
**Subject:** Verizon Wholesale Metrics Change Control Notification CC # CCNJ2002-03890-Pre

Metric Change Control Record			
Title of Change:  Data Calculation		Document No.:	
CCNJ2002-03890-Pre			
Correction to correct			
Address field modified			
by WEB GUI for East C2C			
and MA ARB PO metrics			
First Data Month	February 2002	Scheduled Filing	March
25, 2002			
In Production:		Date:	
Data Month(s)	February 2002	Products Affected:	All
Affected:			
Change Type:	Data Calculation	State:	New
Jersey			
	Correction		
Domains Involved:	Pre-Ordering	Report Type:	Carrier

to Carrier |  
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Metrics Affected:
MA ARB PO-1-07
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Business Reason:
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On February 16, 2002, IT made a change to the address field of WEB GUI  
where a pull  
down menu for Route and Box was changed to a selected data field,  
causing the  
PreOrder TNS (Telephone Number Selection) and ADV (Address Validation)  
transactions  
to error. This change affected C2C metrics for the period of February  
16 through  
February 22, 2002.  
|

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Additional Information:
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-----+-----
\*Status:
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-----+-----
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**From:** wholesale.metrics.change.control@verizon.com  
**Sent:** Thursday, February 28, 2002 9:09 PM  
**To:** wholesale.metrics.change.control@verizon.com; deborah.a.webster-grochmal@verizon.com;  
 roger.wieland@verizon.com; robert.j.graves@verizon.com;  
 richard.t.mcdonald@verizon.com; katherine.a.ohara@verizon.com; Bloss,Joseph R (Joe) -  
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 kathy.felock@verizon.com; andrea.j.wagner@verizon.com; lisa.m.lipuma@verizon.com;  
 patricia.a.anderson@verizon.com  
**Subject:** Verizon Wholesale Metrics Change Control Notification CC # CCNJ2002-03909-Net

Metric Change Control Record			
Title of Change:  Data Calculation  Document No.: CCNJ2002-03909-Net   Correction for C2C NP-5   Network Outage   Notification			
First Data Month  January 2002  Scheduled Filing February 27, 2002   in Production:  Date:			
Data Month(s)  October 2001 , November  Products Affected:  Trunks Affected:  2001 , December 2001			
Change Type:  Data Calculation  State:  New Jersey   Correction			
Domains Involved:  Network Perf.  Report Type:  Carrier to Carrier			

Metrics Affected: NP-5-01 Mode of Entry: Trunks

Business Reason:

NP-5-01 was incorrectly calculated for the months of October, November and December 2001 due to an incorrect application of the process for calculating the metric. In these months, outage reports other than the first report were counted in the total volume. Additionally, some outage reports that should have been excluded from the metric were improperly included. Also, in December, an error in the calculation formula was made resulting in notifications greater than 30 minutes being counted in the numerator rather than notifications within 30 minutes.

Additional Information:

\*Status: Completed

**From:** wholesale.metrics.change.control@verizon.com  
**Sent:** Tuesday, March 19, 2002 9:01 PM  
**To:** wholesale.metrics.change.control@verizon.com; deborah.a.webster-grochmal@verizon.com;  
 roger.wieland@verizon.com; robert.j.graves@verizon.com;  
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 kathy.felock@verizon.com; andrea.j.wagner@verizon.com; lisa.m.lipuma@verizon.com;  
 patricia.a.anderson@verizon.com  
**Subject:** Verizon Wholesale Metrics Change Control Notification CC # CCNJ2002-03959-Pro

Metric Change Control Record

Title of Change:	Data Calculation	Document No.:
CCNJ2002-03959-Pro		
Correction to correct		
circuit-related fields		
in the SORD extract feed		
for C2C Provisioning		
Reporting		

First Data Month	March 2002	Scheduled Filing	April
25, 2002			
in Production:		Date:	

Data Month(s)	Not Applicable	Products Affected:
Specials, DS0, DS1, DS3		
Affected:		

Change Type:	Data Calculation	State:	New
Jersey			
Correction			

Domains Involved: to Carrier	Provisioning	Report Type:	Carrier

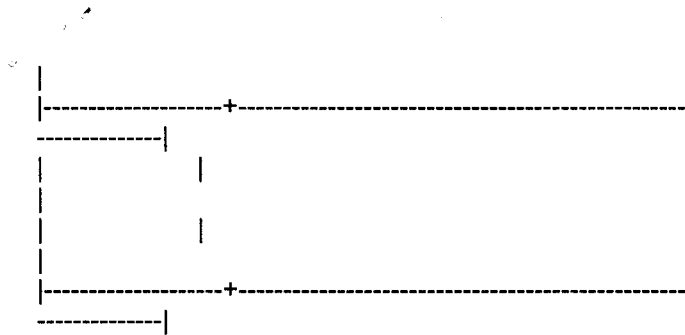
Metrics Affected:	PR-1-01, 1-02, 1-06,	Mode of Entry:	Retail
	1-07, 1-08, PR-1-12,		
	PR-2-01, 2-02, 2-06,		
	2-07, 2-08, 2-18,		
	PR-4-01, 4-02, 4-03,		
	4-08, PR-5-01, 5-02,		
	5-03, PR-6-01, 6-03,		
	PR-7-01, PR-8-01, 8-02		

Business Reason:

In order to report certain services that are associated with Service Code Modifiers (SCM) and circuit IDs, the SORD extract process must be able to capture and interpret the SCM properly. Analysis of CABS-originated orders revealed that the SORD extract was omitting SCMs for certain orders. This leads to an under-statement of observations. This is an ASOP(CABS) extract issue only that began in November 2001 when SORD started to report CABS-originated orders in Retail data.

Additional Information:

\*Status: Scheduled



**From:** wholesale.metrics.change.control@verizon.com  
**Sent:** Friday, March 22, 2002 9:01 PM  
**To:** wholesale.metrics.change.control@verizon.com; deborah.a.webster-grochmal@verizon.com;  
 roger.wieland@verizon.com; robert.j.graves@verizon.com;  
 richard.t.mcdonald@verizon.com; katherine.a.ohara@verizon.com; Bloss,Joseph R (Joe) -  
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 kathy.felock@verizon.com; andrea.j.wagner@verizon.com; lisa.m.lipuma@verizon.com;  
 patricia.a.anderson@verizon.com  
**Subject:** Verizon Wholesale Metrics Change Control Notification CC # CCNJ2002-04033-Ord

Metric Change Control Record

Title of Change:		Data Calculation	Document No.:
CCNJ2002-04033-Ord			
	Correction to begin		
	excluding duplicate		
	rejects for ASR's for		
	C2C OR-2 metrics.		
First Data Month	February 2002	Scheduled Filing	March 25, 2002
in Production:		Date:	
Data Month(s)	June 2000 , July 2000 ,	Products Affected:	
Specials			
Affected:	August 2000 , September		
	2000 , October 2000 ,		
	November 2000 , December		
	2000 , January 2001 ,		
	February 2001 , March		
	2001 , April 2001 , May		



| 2001 , June 2001 , July |  
| 2001 , August 2001 , |  
| September 2001 , October |  
| 2001 , November 2001 , |  
| December 2001 , January |  
| 2002 |

|-----|  
| Change Type: | Data Calculation | State: | New  
Jersey |

| Correction |

|-----|  
| Domains Involved: | Ordering | Report Type: | Carrier  
to Carrier |

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| Metrics Affected: | OR-2-03, OR-2-04, | Mode of Entry: | UNE

| OR-2-05, OR-2-06, |

| OR-2-07, OR-2-08, |

| OR-2-09, OR-2-10. |

|-----|  
| Business Reason:

|-----|  
| The Evidentiary Database has been including duplicate rejects in the  
OR-2 metrics. |  
| Rejects issued against a unique PON, identical and subsequent to the  
first reject, |  
| should be excluded.

|-----|  
| Additional Information:

|-----|  
| North States plus VA and DC on CCMSTR2001-02666

| DE and PA on CCMSTR2002-04031

| NJ on CCMSTR2002-04033

MD and WV on CCMSTR2002-04034

\*Status: Completed

**From:** wholesale.metrics.change.control@verizon.com  
**Sent:** Friday, March 15, 2002 9:01 PM  
**To:** wholesale.metrics.change.control@verizon.com; deborah.a.webster-grochmal@verizon.com;  
 roger.wieland@verizon.com; robert.j.graves@verizon.com;  
 richard.t.mcdonald@verizon.com; katherine.a.ohara@verizon.com; Bloss,Joseph R (Joe) -  
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 kathy.felock@verizon.com; andrea.j.wagner@verizon.com; lisa.m.lipuma@verizon.com;  
 patricia.a.anderson@verizon.com  
**Subject:** Verizon Wholesale Metrics Change Control Notification CC # CCNJ2002-04039-Ord

Metric Change Control Record			
Title of Change:  Data Calculation		Document No.:	
CCNJ2002-04039-Ord			
Correction to Exclude			
CABS Orders from NJ C2C			
OR-4-06, 07, and 08			
First Data Month	February 2002	Scheduled Filing	March 25, 2002
in Production:		Date:	
Data Month(s)	July 2000 , August 2000  Products Affected:  All		
Affected:	, September 2000 ,		
	October 2000 , November		
	2000 , December 2000 ,		
	January 2001 , February		
	2001 , March 2001 ,		
	April 2001 , May 2001 ,		
	June 2001 , July 2001 ,		

| August 2001 , September |

| 2001 , October 2001 , |

| November 2001 , December |

| 2001 , January 2002 |

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| Change Type: | Data Calculation | State: | New  
Jersey |

| Correction | |

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| Domains Involved: | Ordering | Report Type: | Carrier  
to Carrier |

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| Metrics Affected: | OR-4-06, 07, 08 | Mode of Entry: | Resale  
and UNE |

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| Business Reason:

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| CABS orders have been included in the metric calculation for OR-4-06,  
07, and 08. |

| These measures should only include LSRs as LSRs are submitted via the  
EDI and Web |

| GUI interfaces and completed in SOP.

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| Additional Information:

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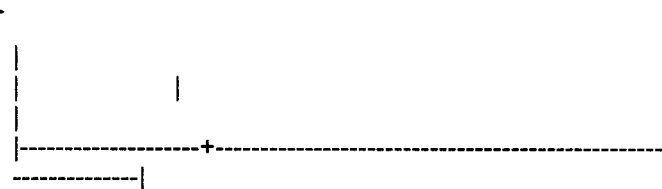
| \*Status: | Completed

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**From:** wholesale.metrics.change.control@verizon.com  
**Sent:** Tuesday, March 12, 2002 9:12 PM  
**To:** wholesale.metrics.change.control@verizon.com; deborah.a.webster-grochmal@verizon.com;  
 roger.wieland@verizon.com; robert.j.graves@verizon.com;  
 richard.t.mcdonald@verizon.com; katherine.a.ohara@verizon.com; Bloss, Joseph R (Joe) -  
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 kathy.felock@verizon.com; andrea.j.wagner@verizon.com; lisa.m.lipuma@verizon.com;  
 patricia.a.anderson@verizon.com  
**Subject:** Verizon Wholesale Metrics Change Control Notification CC # CCNJ2002-04040-Ord

Metric Change Control Record

Title of Change:	Data Calculation	Document No.:
CCNJ2002-04040-Ord		
Correction to Remove		
Weekend/Holiday		
Exclusion for NJ C2C		
OR-4-06		

First Data Month	February 2002	Scheduled Filing	March 25, 2002
In Production:		Date:	

Data Month(s)	July 2000 , August 2000	Products Affected:	All
Affected:	, September 2000 ,		
	October 2000 , November		
	2000 , December 2000 ,		
	January 2001 , February		
	2001 , March 2001 ,		
	April 2001 , May 2001 ,		

| June 2001 , July 2001 , |  
| August 2001 , September |  
| 2001 , October 2001 , |  
| November 2001 , December |  
| 2001 , January 2002 |

-----+-----+-----+-----
Change Type:
Jersey
Correction

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Domains Involved:
to Carrier | | |

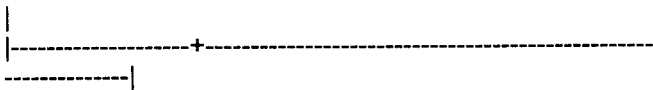
-----+-----+-----+-----
Metrics Affected:
and UNE | | |

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Business Reason:

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In the calculation of the metric result for OR-4-06, weekends and
holidays have
been excluded. However, the C2C Guidelines do not allow for this
exclusion. |

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Additional Information:

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\*Status:





**From:** wholesale.metrics.change.control@verizon.com  
**Sent:** Tuesday, March 26, 2002 9:01 PM  
**To:** wholesale.metrics.change.control@verizon.com; deborah.a.webster-grochmal@verizon.com;  
 roger.wieland@verizon.com; robert.j.graves@verizon.com;  
 richard.t.mcdonald@verizon.com; katherine.a.ohara@verizon.com; Bloss, Joseph R (Joe) -  
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 lconry@rhythms.net; centrella@bpu.state.nj.us; corcoran@bpu.state.nj.us;  
 chappa@bpu.state.nj.us; artale@bpu.state.nj.us; marilyn.c.devito@verizon.com;  
 alethea.mcfarlane-nance@verizon.com; lorraine.c.deblis@verizon.com;  
 kathy.felock@verizon.com; andrea.j.wagner@verizon.com; lisa.m.lipuma@verizon.com;  
 patricia.a.anderson@verizon.com  
**Subject:** Verizon Wholesale Metrics Change Control Notification CC # CCNJ2002-04067-Pro

Metric Change Control Record

Title of Change:	Data Calculation	Document No.:
CCNJ2002-04067-Pro		
Correction to correctly		
identify W coded		
canceled orders in the		
DE, NJ, PA, VA, DC C2C		
PR-1 metrics		

First Data Month	February 2002	Scheduled Filing	March 26, 2002
in Production:		Date:	

Data Month(s)	Not Applicable	Products Affected:
Specials		
Affected:		

Change Type:	Data Calculation	State:	New
Jersey			
Correction			

Domains Involved:	Provisioning	Report Type:	Carrier
to Carrier			

Metrics Affected:	PR-1-01, 1-02, 1-06,	Mode of Entry:	UNE
	1-07, 1-08, 1-09 (NJ,		
	PA, DE, VA)		
	1-10, 1-11 (PA, DE)		
	1-12(DC, NJ, VA)		

Business Reason:

In March 2002, it was determined that the Evidentiary Database (ED) was not including W coded canceled orders in metric calculation. Canceled orders should be included in PR-1 metric calculation.

Additional Information:

*Status:	Scheduled
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**From:** wholesale.metrics.change.control@verizon.com  
**Sent:** Friday, March 22, 2002 9:01 PM  
**To:** wholesale.metrics.change.control@verizon.com; deborah.a.webster-grochmal@verizon.com;  
 roger.wieland@verizon.com; robert.j.graves@verizon.com;  
 richard.t.mcdonald@verizon.com; katherine.a.ohara@verizon.com; Bloss, Joseph R (Joe) -  
 NCAM; Batista-Harding, Pauline - NCAM; Pappalardo, Frederick C - LGA;  
 terence.holm@atx.com; GWARDDELL@cablevision.com; lmaese@cablevision.com;  
 brett.cameron@Conectiv-Comm.com; jsulliva@covad.com; dmjanas@mintz.com;  
 ckiser@mintz.com; wadavis@mintz.com; dkriete@rhoads-sinon.com; rick.hicks@xo.com;  
 Cindy.Young@mail.sprint.com; chana.s.wilkerson@wcom.com; bryan.green@wcom.com;  
 lconry@rhythms.net; centrella@bpu.state.nj.us; corcoran@bpu.state.nj.us;  
 chappa@bpu.state.nj.us; artale@bpu.state.nj.us; marilyn.c.devito@verizon.com;  
 alethea.mcfarlane-nance@verizon.com; lorraine.c.deblis@verizon.com;  
 kathy.felock@verizon.com; andrea.j.wagner@verizon.com; lisa.m.lipuma@verizon.com;  
 patricia.a.anderson@verizon.com  
**Subject:** Verizon Wholesale Metrics Change Control Notification CC # CCNJ2002-04082-Mai

Metric Change Control Record

Title of Change:	Data Calculation	Document No.:
CCNJ2002-04082-Mai		
Correction to correct		
East C2C RETAS Status		
Transaction		
First Data Month	February 2002	Scheduled Filing
25, 2002		March
In Production:	Date:	
Data Month(s)	October 2001 , November	Products Affected:
Affected:	2001 , December 2001 ,	All
	January 2002	
Change Type:	Data Calculation	State:
Jersey		New
Correction		
Domains Involved:	Maintenance	Report Type:
		Carrier

to Carrier |  
|  
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Metrics Affected:
and UNE
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Business Reason:
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During a review in March 2002, it was determined that RETAS was
excluding legacy
system response time from status trouble transaction times. This
problem began in
late October 2001 as a result of a release coding error.
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| Additional Information:  
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\*Status:
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